July 23, 2019

To: All Vendors

From: Seletha R. Thompson
Purchasing Analyst

Re: Addendum #1 for RFP 21262 – Customer Service Desk Support

Addendum to RFP 21262 – Customer Service Desk Support. This addendum supplements and amends the items in the Specifications. This addendum must be noted on the Addendum Acknowledgement Form found in the RFP. Failing to acknowledge this Addendum on the Addendum Acknowledgement Form may cause the proposal to be rejected.

RFP 21262 – Customer Service Desk Support

This Addendum #1 reflects the following:

RESPONSE TO QUESTIONS DATE EXTENSION

Response to Questions Are Being

Extended from July 22, 2019 to August 2, 2019

BID DUE DATE EXTENSION

Responses Are Being

Extended from July 29, 2019 to August 19, 2019 at 1:00 PM

This Addendum shall hereby be and become a part of the Contract Documents the same as if originally bound thereto.
Each bidder shall acknowledge receipt of this Addendum in your bid response. **Failing to acknowledge this Addendum on the Addendum Acknowledgement Form may cause the response to be rejected.**

**RFP Response Due Date**

**August 19, 2019 no later than 1:00 PM (EST)**

---End of Addendum #1---