

## Frequently Asked Questions

**Q.** How do I keep my children in school if I am in a shelter?

**A.** Your shelter caseworker will identify and refer your children to Project ACT and electronically send the documents needed to enroll your child in school. During remote learning, all students, including homeless students, are provided with a digital device and a hot spot to enable Internet access.

**Q.** Does my child have to change schools when we are homeless or in transition?

**A.** No. You have the right to keep your children at the school they were originally attending while in transition, or you may move to a school closer to the shelter, if you choose.

**IMPORTANT TO NOTE:** If you are placed in an overflow shelter until alternate shelter placement becomes available, call Project ACT for assistance with your child's school enrollment at 216.838.0210.

**Q.** What should I do when I leave a shelter?

**A.** It is important that you notify Project ACT and your child's school to provide both with your new address and updated phone number. Families moving into permanent housing are required to submit proof of residency to the school and to Project ACT. Children already being serviced by Project ACT will remain in the program through the completion of the school year.

**Q.** Can I keep my children in school if I am living doubled-up with friends or relatives until I find a temporary or permanent residence?

**A.** You have the right to keep your children in the school they are attending or move them to a school closer to where you are staying. Be sure to call the Project ACT office at 216.838.0210 to ensure that we have the most current address phone number where your child is staying while your family is in transition.

**Q.** Can I enroll my child in a CMSD school if I am living doubled-up with friends or relatives until I find a temporary or permanent residence?

**A.** Yes. However if you are enrolling a child for the first time in a CMSD school, call Project ACT at 216.838.0210 to assist you with obtaining the necessary documents, including Immunization records, academic records, birth certificates, etc. Project ACT will help you obtain many of these documents, including court/custody records, if applicable.

**IMPORTANT TO NOTE:** If you move from one doubled-up situation to another, call Project ACT to complete new enrollment forms to ensure your child's address and contact information are updated at his or her school so you can be reached in the event of emergency.

**Q.** If I am not the legal guardian of the child(ren) staying with me, am I able to enroll the child(ren) into school?

**A.** Yes. Children and youth who are staying with a host family without a legal guardian due to the loss of housing, fire, economic hardship, incarceration, or similar reasons are covered by the McKinney-Vento Act. The caregiver must contact the Project ACT Office to enroll the child(ren) in school and assist with obtaining the required documentation, including birth certificates, immunizations and academic records, court and custody papers, etc.