

Benefits of Volunteering

- Scholarship opportunities
- Fulfill educational requirements
- Paid parking
- Learn new skills while helping others
- Gain exposure to the hospital
- Build a resume of service for college
- Meet new and interesting people
- Build communication skills



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**2025 Summer Youth
Volunteer Program**



Summer Youth Volunteer Program

While volunteering is a fun and rewarding experience, it is also a very serious commitment. Volunteering requires that you be willing to learn, work hard, act responsibly and be open to new experiences. The Summer Youth Volunteer Program is a 10 week program for students age 15 through high school graduation. Participants volunteer 3-4 hours per week. **Students are permitted to miss only one week. There is not a formal start or end date to the program as school is concluding at different times.** At the conclusion of the program, participants receive a certificate documenting volunteer service.

Please consider carefully whether this time commitment will fit your schedule or other life commitments. You must have the willingness and ability to make a commitment to your volunteer assignment. The department in which you volunteer depends on you. You will be permitted no more than **one absence** in order to satisfactorily complete the program.

Participants in the program volunteer once weekly during the summer months for a total of 10 weeks. Placements are weekdays during regular business hours; evening and weekend hours are limited. The deadline to apply to the program is April 15, 2024 however, this date is flexible, based on position availability. In order to register for the program complete all steps in the Application Process:

The Summer Youth Volunteer Program fills rapidly and priority is given regarding placements to those that interview first. Apply early in order to receive greater opportunities regarding placement choices.

Application Process

Step 1: Complete Application/Reference

Complete the **Summer Youth Volunteer application** on our web site (UHHospitals.org/Cleveland/Volunteer). Have your **reference letter** completed by someone who knows you from a professional relationship such as a guidance counselor, teacher, someone you have babysat for, an organization in which you belong, etc. Reference forms should be emailed to UHClevelandVolunteer@UHHospitals.org.

Step 2: Schedule an information session

The volunteer services department will contact you to schedule your attendance at an information session once your application and reference have been received. Your parent/guardian will be asked to attend the info session. Program details will also be explained. If accepted into the program you will be assigned a volunteer placement after the interview.

Step 3: Receive Health Screening

Once confirmation of placement has been received you can begin the process of receiving a 2-Step or blood draw TB test. You must show verification of a negative TB test within the last six months, and verification of a COVID-19 vaccination. Further details regarding health screening will be provided at the interview.

Step 4: Attend Group Orientation

NOTE: If accepted into the program you will be required to attend one general orientation session listed below and if placed in Rainbow Babies and Children's Hospital a pediatric specific training is required. Further details will be provided at the interview.

General Orientation Sessions:

Wednesday, April 30	5:30 pm—7:30 pm
Thursday, May 8	5:30 pm—7:30 pm
Wednesday, May 14	5:30 pm—7:30 pm

Examples of Volunteer Positions

Atrium Gift Shop: Greet customers and assist with selection of gifts and purchases as needed. Stock shelves and deliver flowers. Must have good communication skills. May include some cashiering.

Wayfinder: Greet patients and visitors as they enter the UH campus, assist with directions to patients' appointments, provide wheelchair transport and information about amenities at UH. Be the initial greeter and "public face" of our hospital campus.

Patient Greeter and Clinic Assistant, Breen Women's Health Center (female volunteers only):

Greets patients and families who arrive for their appointments and ensures that their needs are met while waiting. Assist patients with completing patient symptom assessments. Assists staff with non-clinical tasks such as restocking medical supplies, providing administrative support, wayfinding.

Seidman Cancer Center Outpatient Clinic volunteer:

Greet patients and families waiting for appointments, provide snacks if needed, assist with non-clinical tasks on the unit (restocking items, sanitizing items, etc.). Assist patients with navigating their online health care apps.

Seidman Cancer Center/Acute Care Activity Cart :

Visit with patients in Seidman Cancer Center or Acute Care areas with an activity cart to engage in conversation and diversional activities. **You must be 16 years old for this role.**

Seidman Cancer Center Infusion Courier: The Infusion Courier will hand-deliver specimens to the Core Lab, Blood Bank, and occasionally to the Seidman Outpatient Lab. Assist staff with non-clinical tasks, such as restocking supplies and providing administrative support.

Pediatric Outpatient Placements: Offer diversional activities as patients come in for their outpatient appointments. **You must be 16 years old and have excellent communication skills.**

Musician: Entertain staff, patients and their family members by playing an instrument or the piano in the hospital atrium. Must be an accomplished musician. This role can be added to another volunteer role.