

# INTERNET INFORMATION HOTLINE & TECH SUPPORT: 216-202-4292

Available Low-Cost Internet Services and  
Provider relief during the COVID-19 pandemic



Waiving wireless data overage charges to support customers who may be financially affected by the COVID-19 crisis.



## AT&T

AT&T is keeping you connected 24/7. As part of this effort, they'll waive: late payment fees for postpaid wireless, home phone, internet, U-verse TV, and DIRECTV; domestic postpaid wireless plan overage charges for data, voice or text.



Offering free access to internet and WiFi for 60-days for new Pre-K to 12, college student and teacher households who don't currently have internet or WiFi service. Applied as a credit for your first two months of internet services. Installation or pre-payment fees are waived.

### *ASC<sup>3</sup> is here to help.*

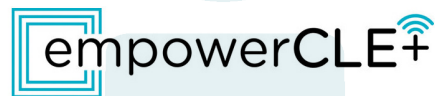
For assistance please contact us at 216 202 4292 and leave a message - we'll get right back.

Utilize our online "Digital Learn" and "NorthStar" on-line learning tutorials and assessments resource on our home page.

Having trouble connecting or understanding availability and eligibility from all the Internet service providers?

Have questions?

ASC<sup>3</sup> is on the frontline and hear to help. Give us a call on the Internet Information HOTLINE 216-202-4292.



EmpowerCLE+ provides reliable and affordable broadband Internet access to under-connected and unconnected communities in Cleveland. [https://empowercle.org/get\\_connected/](https://empowercle.org/get_connected/)



Mobile Citizen "Hotspot" ~ is available now from ASC<sup>3</sup>. Bring the blazing speed of 4G LTE to your wireless devices, at home and on the go. Call 216-202-4292.



PCs for People provides low-cost internet with mobile hotspot <https://www.pcsforpeople.org>.

## GET CONNECTED - STAY CONNECTED

Flyer produced by ASC<sup>3</sup> with support from Verizon

ASC<sup>3</sup> 11011 Ashbury Avenue Cleveland, Ohio 44106

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ASC<sup>3</sup> ~ assisting to save lives by helping folks to stay home and learn to live online. Visit [ASC3.org](https://asc3.org)



Especially for Cleveland residents, this website will help you learn and improve your online skills.

<https://cleveland.digitallearn.org/>



## Learn it, know it, show it.

Northstar Digital Literacy tests your computer skills. You can build skills in key areas, and demonstrate your knowledge by earning certificates and badges. Prepare for your future now!

<https://www.digitalliteracyassessment.org/>

### NEED EQUIPMENT?

Visit PC's For People: [pcsforpeople.org](https://pcsforpeople.org)

### Resources for Economic Support

Information on the Ohio Government site will connect you with local, state and federal resources and funds for:

- Individuals and families: unemployment resources, health insurance relief, school meals and more.
- Small businesses and non-profits: economic disaster loan program, bar and restaurant relief, daycare ratio updates and more.

The site contains additional resources:

- CDC Updates
- Public Health Orders
- News Releases & News You Can Use
- Stay at Home Information
- How You Can Respond
- Coping with COVID-19 Anxiety

VISIT: <https://coronavirus.ohio.gov/>

### CARES ACT INFORMATION

The CARES Act creates Recovery Rebates, which are direct payment of \$1,200 to each adult and \$500 per child.

People who are unemployed will get an extra \$600 per week for up to four months, in addition to state unemployment benefits. The bill provides an additional \$15.5 billion in funding for SNAP.

For more information on Recovery Rebates visit:

<https://www.irs.gov/coronavirus>.

### BE SURE VOTE

All Ohioans can to continue voting by mail until April 28. Don't lose your voice!

**Request a Mail-in Ballot at: [VoteOhio.gov](https://VoteOhio.gov)**

### COMPLETE & RETURN YOUR CENSUS

Returning your US Census is very important. You can complete and mail the paper copy *OR* fill it out online *You just need the code from the paper form to do this.* <https://2020census.gov/>

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