



# ● RESOURCE GUIDE ●

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QUESTIONS? CONTACT OUR FAMILY SUPPORT SPECIALIST MRS. HANLON 216-538-0883 OR  
KHANLON@SAYYESCLEVELAND.ORG

## COMMUNITY PROGRAMS & EVENTS

### Starting Point: Out of School Time locator

- Hundreds of out of school time activities, services and support to help you succeed in school, college, work and life!
- StartingPointYouth.com

### Center for Arts Inspired Learning Free Music Lessons grades 3rd-12th (flyer below)

### ArtHouse Winter Events & Classes 2023 (flyer below)

### Crooked River Exploration Summer Camp - registration opens March 17th

### Cuyahoga County Job and Family Services

- Apply for food, medical and cash assistance benefits (flyer with directions attached below)

### Utility assistance resources

- Water assistance, energy assistance (winter crisis program) see flyers below!



## LEGAL RESOURCES

### Legal Aid Society of Cleveland

- Free legal assistance is available for families in Say Yes schools. Call 216-861-5510 for more information, or contact family support specialist Mrs. Hanlon
- SEE FLYER BELOW FOR FREE LEGAL ADVICE CLINICS JANUARY-MARCH

## MENTAL HEALTH SUPPORTS

- HARPER OFFERS SCHOOL BASED COUNSELING/MENTAL HEALTH SERVICES THROUGH OHIOGUIDESTONE & NANCY LOWRIE & ASSOCIATES. IF INTERESTED, PLEASE CONTACT MRS. HANLON AT 216-538-0883
- IF YOU WOULD LIKE INFORMATION ON MENTAL HEALTH SUPPORTS AVAILABLE OUTSIDE OF SCHOOL, PLEASE CONTACT MRS. HANLON

## RENT/UTILITY ASSISTANCE

- *Front steps housing stability services (flyer attached)*
- *Step Forward- Utility assistance program*  
[Stepforwardtoday.org](http://Stepforwardtoday.org)
- *Cleveland Housing Network- Rental assistance program*  
[chnhousingpartners.org](http://chnhousingpartners.org)
- *Ohio Department of Development- Home Energy Assistance Program (HEAP); Percentage of Income Payment Plan (PIPP)*  
[Development.ohio.gov](http://Development.ohio.gov)

## TUTORING

- CMSD after-hours tutoring program (flyer below with instructions)
- Cleveland Public Library- free in-person tutoring 4pm-6pm Grades K-12  
<https://cpl.org/kids-teens/tutoring/>
- Coach Sam's free virtual tutoring (flyer attached)
- Reach Success free virtual tutoring (flyer attached)
- The ACE Educational Savings Account program provides families under 300% of the federal poverty level with a \$500 credit per child that can be used to pay for a variety of enrichment activities that will accelerate learning for students impacted by the COVID-19 pandemic. These funds can be used for camps, lessons, and tutoring. Click the link to learn more  
<https://education.ohio.gov/ohioace>

## RENT/UTILITY ASSISTANCE CONT. FREE FURNITURE

- CLEVELAND PUBLIC UTILITIES CUSTOMER ASSISTANCE RESOURCES/PROGRAMS (SEE FLYERS BELOW)
- WATER CHAMPIONS UTILITY BILL RESOURCES (SEE FLYER BELOW)
- DEPARTMENT OF HEALTH AND HUMAN SERVICES- PREVENTION, RETENTION AND CONTINGENCY PROGRAM (FLYER ATTACHED)
- HOMEOWNERSHIP RESOURCE CENTER- RENT, MORTGAGE & UTILITY ASSISTANCE (FLYER BELOW)
- U-HAUL IT PROJECT SAVE FREE FURNITURE PROGRAM (FLYER BELOW)

Further Info:  
<https://www.clevelandmetroschools.org/do-main/7014>



## EMPLOYMENT RESOURCES

- **Step Forward**– Employment services, training classes, one day job placement & training workshops; 216-651-5188  
Stepforwardtoday.org
- **Towards employment**– workforce development programs; 216-696-5750

## COMPUTER & INTERNET RESOURCES

- **FREE INTERNET** for CMSD families available through Spectrum– see flyer below & provide info. to Mrs. Hanlon
- **PC's for People**– affordable monthly internet for Old Brooklyn residents. Call 216-352-5594
- **Access from AT&T**– internet for \$10 per month. Please see attached flyer
- **T-mobile** free internet access for eligible K-12 students (flyer below)

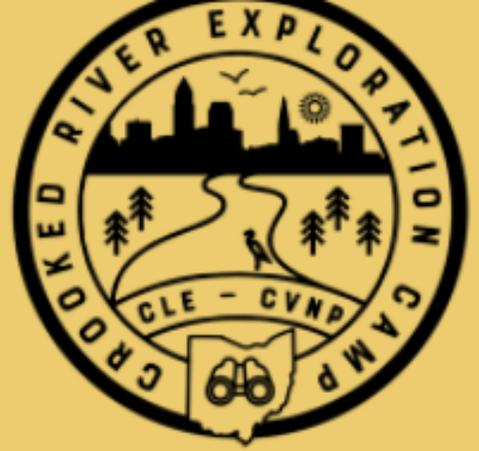
## FOOD RESOURCES

- **Greater Cleveland Food Bank**– 216-738-2067
- **Old Brooklyn Community Navigators Program**– 216-459-1000 (flyers attached)
- **OneHope NEO**– Sign up to receive text updates on food banks/distributions taking place in and around the Clark Fulton/Stockyard Neighborhoods  
<https://onehopeneo.com/>
- **Hunger Network**– Free produce/baked goods distributed every Monday, Wednesday and Friday at Harper during dismissal

If you would like a list of food pantries near your home, contact Mrs. Hanlon 216-538-0883  
[khanlon@sayyescleveland.org](mailto:khanlon@sayyescleveland.org)

## CLOTHING RESOURCES

- **Southwest Community Based Services family clothing center**– open every Thursday 2pm-4pm (440) 887-4873
- **Goodwill Emergency Voucher Program**
  - Provides pre-loaded cards used to secure free clothing and household items for those in need of short term assistance. Vouchers are distributed to individuals in need, local schools, and other community partners. The voucher program is now accepting applications.
  - <https://www.surveymonkey.com/r/3H6BRXZ>
- **West Side Catholic Center clothing center**– call to schedule an appointment, open T-F (216) 631-4741
- **Size 3T and 4T coats still available!** Please contact Mrs. Hanlon if interested 216-538-0883



**SAVE THE DATES**

## SUMMER CAMPS

Join us for a 3-day experience learning and exploring the natural world — in our community and in our national park!

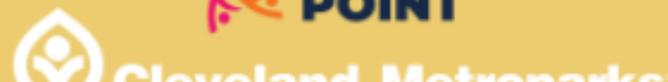
**June 14-16, 2023**

**July 12-14, 2023**

**August 9-11, 2023**

This summer will be filled with discovery, fun, education, and the opportunity to make life-long friends. We hope to see your child(ren) there!

Early bird registration will begin on March 17, 2023. Stay tuned for more information!



Questions (Spanish Support Available),  
Contact:  
Estefany V. Rodriguez Perez  
Old Brooklyn Community Development Corp.  
(216) 459.1000 x 205  
EstefanyR@oldbrooklyn.com

# Cleveland Public Library - South Brooklyn Branch: Programs for Children, Teens, and Families

Visit the [website](#) to learn more about events such as...

## • **Anime and Manga Club**

- Fri. Feb. 17th at 3:30 pm
- Meet other fans of anime and manga for book discussions and screenings of popular anime.

## • **littleBits™ electronic kit Open Play**

- Wed. Feb. 22nd at 3:30 pm
- Learn what littleBits™ are and how to use them to create exciting and unique electronic circuits. Create sound machines, robots, switches, dancing lights, and more. Drop in for 5 minutes, or stay for the entire session.

## • **Gamers Guild: Video Game Day**

- Thu. Feb. 23rd at 3:30 pm
- Join fellow gamers for casual gaming on multiple platforms.

## • **St. Patrick's Day Craft**

- Wed. March 1st at 4:00 pm
- Enjoy some crafting time at the library or grab a kit and make your project at home.

## • **1st Annual Mini Con: A Fandom Series**

- Thu. March 2nd at 4:00 pm
- Our free, family-friendly "convention" includes comics, films & TV, sci-fi, horror, fantasy, anime, gaming, and a great chance to show off your favorite cosplay, too. This is the place to be every Thursday in March!

- **Preschool Storytime (ages 3 - 5)**
  - Fri. March 3rd at 11:30 am
  - Storytimes for preschoolers ages 3 – 5 include songs, activities, and rhymes designed to support reading readiness and foster the social and emotional skills that kids need to succeed as they enter Kindergarten.
- **Alcohol, Tobacco, and Other Drugs (ATOD) Prevention**
  - Mon. March 6th at 4:00 pm
  - Join us as the Hispanic UMADAOP presents an interactive program that will provide comprehensive information about alcohol, tobacco and the most common illicit substances currently in circulation as well as their effects. Prevention strategies will also be discussed.
- **Knit Together**
  - Tue. March 7th at 2:00 pm
  - Do you enjoy knitting or are interested in learning? Join our weekly knitting group! No experience needed and all supplies are provided.
- **Ballet Basics (ages 5 - 10)**
  - Tue. March 7th at 5:00 pm
  - Ballet Basics for kids ages 5 – 10 is a fun, interactive introduction to dance. Learn the basics of ballet technique and explore the joy and artistry of ballet. Ballet also helps develop confidence and determination and improve endurance, flexibility and balance. No leotards or ballet shoes are required!
  - \*A waiver signed by a parent or guardian is required for each child at each weekly session.
  - [REGISTRATION REQUIRED: CLICK HERE TO REGISTER](#)



Cuyahoga County

Department of Health and Human Services  
Cuyahoga Job and Family Services

# MEDICAID RETURN TO ROUTINE OPERATIONS VIRTUAL INFORMATION SESSIONS

Join Cuyahoga Job and Family Services (CJFS) for a Medicaid information session about returning to normal operations along with policy updates. We will also discuss continuous Medicaid Coverage ending.

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Click the date to register for the virtual Microsoft Teams Live session. You will receive instructions for joining the session after registering.

**[Thursday, March 2, 2023](#)**

1:00 PM - 2:30 PM

**[Friday, March 3, 2023](#)**

10:00 AM - 11:30 AM

**[Tuesday, March 7, 2023](#)**

1:00 PM - 2:30 PM

**[Wednesday, March 8, 2023](#)**

10:00 AM - 11:30 AM

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If you have questions regarding registration, please contact:

Cuyahoga Job and Family Services

Email: [Community\\_Outreach@jfs.ohio.gov](mailto:Community_Outreach@jfs.ohio.gov)



## FAQs on SNAP Emergency Allotment Ending

We know customers may have questions for you about their Emergency Allotments ending after the February payments are made. Below are some common questions and answers you can share with customers:

### Q: What is an Emergency Allotment?

- The Emergency Allotment was the second SNAP payment loaded on to the Ohio Direction Card near the end of each month, separate from the monthly standard benefit payment received earlier in the month determined by income and expenses.
- *(If you are assisting a customer and you have verified their identity and have their case open, you can share the specific impact on their case. Otherwise, you can provide the general information in the next bullet)*
- The emergency allotment would be loaded in one of two ways:
  - Families who were not receiving the maximum benefit received the difference between their standard benefit and the maximum benefit for their household size.
  - Families who were already in receipt of the maximum benefit or within \$95 of the difference between their standard amount and the maximum benefit for their household size received an additional \$95 supplement.

### Q: When is the last Emergency Allotment payment made?

The last Emergency Allotment payment will be made at the end of February 2023. Beginning in March 2023, customers will only receive their standard benefit payment on their regular load date.

### Q: Why has the Emergency Allotment ended?

In December 2022, the U.S. Congress passed the [2023 Consolidated Appropriations Act](#), a spending bill for the 2023 fiscal year that does not provide further funding for Emergency Allotments.

### Q: Can I request a hearing about the loss of the Emergency Allotment?

Neither the Ohio Department of Job and Family Services, nor Cuyahoga Job and Family Services, have control over this change. Because this is a federal law change, there are no fair hearing rights or fair hearing benefits on the ending of the SNAP emergency allotments.

### Q: How do I know what my standard allotment is?

- Your standard SNAP benefit amount is determined by your household income and expenses. If you have different income or expenses to report, please submit verification of these to CJFS.
- **To check the standard allotment:** Customers who want to check their standard benefit amount, can call the Ohio Direction Card Customer Service Center at 1-866-386-3071 or visit the Self-Service Portal at [ssp.benefits.ohio.gov](https://ssp.benefits.ohio.gov).



**Q: I need help providing food for my family, where can I go for assistance?**

The resources below may assist families in need:

- [Produce Perks](#) – Stretch SNAP dollars in partnership with select Dave’s Supermarkets and local farmers markets.
- [Greater Cleveland Food Bank](#) – The online “Find Food Near Me” tool provides locations of food pantries, mobile pantries, and hot meal sites.
- **United Way 2-1-1** – The United Way Help Center is open 24 hours a day by calling 2-1-1 for resources and information about food, clothing, housing, health care and more.
- [The Northeast Ohio Coalition for the Homeless \(NEOCH\)](#) – NEOCH publishes a street card with information on meal sites, housing, counseling, and more.

CENTER FOR  
**arts-inspired learning**

 *Affiliated with the national Young Audiences Arts for Learning network*



# Free Afterschool Music Lessons

## Cleveland residents in 3rd - 12th grade

Winter Session, December 5th - 16th & January 9th- March 3rd

<b>Location</b>	<b>Monday</b> 5pm-6:30pm	<b>Tuesday</b> 5pm-6:30pm	<b>Wednesday</b> 5pm-6:30pm	<b>Thursday</b> 5pm-6:30pm	<b>Friday</b> 5pm-6:30pm
<b>Studio 105</b>	Guitar	Percussion	Keyboard	Violin	Voice
<b>Cudell</b>	Percussion	Keyboard	Violin	Voice	Guitar
<b>EJ Kovacic</b>	Keyboard	Violin	Voice	Guitar	Percussion

**For more information, contact Darelle Hill @ 440-701-6547**

or visit [www.arts-inspiredlearning.org/play-it-forward-cleveland/](http://www.arts-inspiredlearning.org/play-it-forward-cleveland/)

**Registration Required**



# Art House, Inc. 2023 Winter Events & Classes



3119 Denison Ave. Cleveland, Ohio 44109 - 216-398-8556 - arthouseinc.org

## December 2022

1st Community Culture Night with Dr. Storm 7:30pm at Art House

17th Family Open Studio: bookmaking with Jan McAndrew 1-3pm

Dec 5 - 15 Free Rec Center Art Classes at Stella Walsh, Zone, and Earl B Turner

## January 2023

Jan 2 - Mar 24 Free Rec Center Art Classes at Stella Walsh, Zone, and Earl B Turner

3rd & 20th Crafty Fridays with Crafty World Entertainment 5:30-6:30pm at Art House

17th Free Design Explorer Classes with Jacinda Walker 4-5pm at Art House

17th Ceramics for Kids begins with Susie Underwood 5-6pm at Art House\*

17th Intermediate-Adv. Wheel-based Ceramics begins 6-8pm at Art House\*

21st Kids Basic Drawing begins 9-10am at Art House\*

21st Free Family Open Studio: Cultural Exploration Series 1-3pm at Art House

23rd Glass Tile Mosaic Classe 5-7pm at Art House\*

26th Community Culture Night with Brent Kee Young 7:30pm at Art House

28th Family Clay Day 10am-12pm with Jo Lefebvre at Art House\*

## February 2023

3rd & 17th Crafty Friday with Crafty World Entertainment 5:30-6:30pm at Art House

18th Free Family Open Studio: Cultural Exploration Series 1-3pm at Art House

20th Glass Tile Mosaic Classe 5-7pm at Art House\*

21st Free Design Explorer with Jacinda Walker 4-5pm at Art House

## March 2023

3rd & 17th Crafty Friday with Crafty World Entertainment 5:30-6:30pm at Art House

11th ABC Chili Cook-off Fundraiser 1-3pm at Art House\*

18th Free Family Open Studio: Cultural Exploration Series 1-3pm at Art House

20th Glass Tile Mosaic Classe 5-7pm at Art House\*

21st Free Design Explorer with Jacinda Walker 4-5pm at Art House

25th Family Clay Day with Meri Ruble 10am-12pm at Art House

27th Mosaic Grouting Day 5-7pm at Art House\*

Please, register for classes and events on our website by scanning the code.

\*classes and events that have a fee



Anonymous Donor



# Resource Closet

A limited supply of free hygiene products are available for pick-up for youth and families in need. Families are limited to 1 bag of items per pick-up.

## What type of items might be included? \*Supplies are limited

- Shampoo and conditioner
- Toothpaste, tooth brushes, and dental floss
- Mouthwash
- Deodorant, soap or bodywash
- Hand sanitizer
- Lotion
- Lipbalm
- Winter hats, gloves
- Socks
- Disinfectant Spray
- Dish soap
- Toilet/Tub cleaners
- Sponges
- Toilet Paper and Paper Towels
- Detergent, Non-chlorine bleach, and dryer sheets

## How can I pick-up items?

Drop by **Estabrook Recreation** and speak with **Tony Funk**. Tony is a Social Support Services Specialist. For questions you can reach Tony at 216-857-7079 or at [AFunk@clevelandohio.gov](mailto:AFunk@clevelandohio.gov).

The Resource Closet is open **Wednesdays and Thursdays from 3pm-5pm.**

**Estabrook Recreation**  
4125 Fulton Rd.  
Cleveland, OH 44144

*A special thank you to the Cleveland Clinic for their generous donation to support this important initiative.*

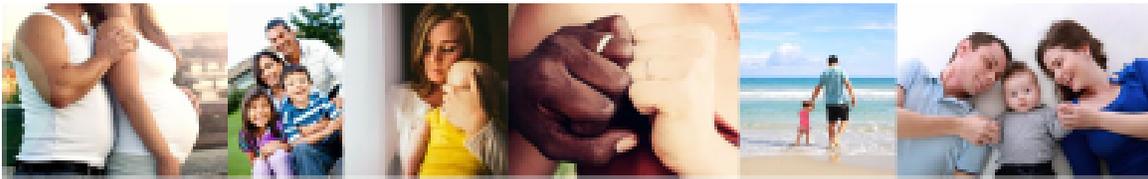


Spanish American Committee

*for a better community*



# FAMILIES FIRST PROGRAM SOCIAL SERVICES



- ✓ Comprehensive **CASE MANAGEMENT**
- ✓ **APPLICATION** Assistance for government benefits including SNAP benefits, Social Security benefits, Child care vouchers, Utility Assistance Programs, Medical Coverage and more
- ✓ Resources and referrals for support in cases of **DOMESTIC VIOLENCE**
- ✓ Behavioral, Mental, Physical Health **CONNECTIONS**
- ✓ **REFERRAL** services to community partners
- ✓ Interpretation and **TRANSLATION** services

## CALL OR VISIT TODAY

(216)-961-2100 | 4407 LORAIN AVE. CLEVELAND, OH



@SpanishAmericanCommittee

**Mission:** To act and serve as a gateway to socioeconomic success for individuals and families in Northeast Ohio while maintaining and celebrating a Latino perspective and focus to all.

**We also offer:**

- Financial Literacy Counseling
- Mi Casa Housing Program
- Employment Services
- Immigration Consultation
- Bilingual Child Enrichment Center

4407 Lorain Ave.

Cleveland, OH 44113

Phone: (216)-961-2100

Fax: (216)-961-3305

[www.spanishamerican.org](http://www.spanishamerican.org)

SAC Hours:

Monday-Friday

8:30 am – 5:00 pm

Spanish American Committee



for a better community

# FAMILIES FIRST PROGRAM SERVICIOS SOCIALES



- ✓ **MANEJO DE CASO** Exhaustivo
- ✓ Asistencia en **APLICAR** para beneficios del gobierno incluyendo Cupones de comida, beneficios de Seguro Social, "Voucher" para Cuido de Niños, Programa de Asistencia de Energía, Seguro Médico y más
- ✓ Recursos y referidos para apoyar en casos de **VIOLENCIA DOMESTICA**
- ✓ **CONEXIONES** para Salud del Comportamiento, Mental y Físico
- ✓ Servicios de **REFERIDOS** para Socios de la Comunidad
- ✓ Servicios de Interpretación y **TRADUCCIÓN**

## LLAME O VISITE HOY

(216)-961-2100 | 4407 LORAIN AVE. CLEVELAND, OH



@SpanishAmericanCommittee

Misión: Actuar y servir como una puerta de acceso al éxito socioeconómico para individuos y familias en el noreste de Ohio, manteniendo y celebrando una perspectiva y enfoque latino para todos para la comunidad

También ofrecemos:

- Consulta Financiera
- Servicios de Empleo
- Programa Mi Casa
- Centro Bilingüe para cuidado de niños
- Consulta para servicios de migración

4407 Lorain Ave.

Cleveland, OH 44113

Teléfono: (216)-961-2100

Fax: (216)-961-3305

[www.spanishamerican.org](http://www.spanishamerican.org)

Horario de Oficina:

Lunes-Viernes

8:30 am – 5:00 pm

24/7 Crisis Hotline

**888.418.MRSS**

**(6 7 7 7)**

**MOBILE RESPONSE & STABILIZATION SERVICES**

# HELP

in-person crisis assistance at  
your home within **60** minutes

*MRSS is a short-term, intensive community-based support program that can include: safety assessments, de-escalation, skill building and linkage to ongoing support.*

## What is a crisis?

- ESCALATING EMOTIONAL OR BEHAVIORAL ISSUES
- MENTAL HEALTH ISSUES
- SUBSTANCE USE CONCERNS
- PHYSICAL OR EMOTIONAL TRAUMA

  
**Bellefaire JCB**  
*Free to families  
in Cuyahoga Co. with  
children ages 2-20*

**BellefaireJCB.org**

- SCHOOL TRUANCY
- RUNNING AWAY FROM HOME
- CAREGIVER/CHILD CONFLICT
- SUICIDAL THOUGHTS



# Do you have children?

Use the simplified Child Tax Credit  
Sign-Up Tool to get up to \$3600 per child!

## What is the expanded Child Tax Credit?

To help families meet their children's basic needs, Congress expanded the Child Tax Credit (CTC) for 2021. Families will receive a total of \$3,600 per child up to age 5 and \$2,400 per child 6 to 17.

This credit will not affect your Medicaid, SNAP/Food stamps, TANF Cash Assistance, SSI, or other public benefits.

## Is My Child Eligible for the CTC?

To be eligible, children must:

- ✓ Have a Social Security Number.
- ✓ Live with you for at least half of the year.
- ✓ Be under age 18 as of December 31, 2021.

## How do I get Signed Up?

If you haven't filed taxes recently and if your income is below \$12,550 (under \$25,100 for a married couple) you can sign up at the link below!

Scan the QR Code or go to  
[www.getCTC.org/NEOH](http://www.getCTC.org/NEOH)



You do not need  
to have any  
earnings to get  
this credit!





# Had a baby in 2020 or 2021?

You could get up to \$5,000 in federal money for your baby. **(\$3600 with the Child Tax Credit plus a \$1400 stimulus payment)**



*Getting this money does not impact your immigration status or the status of people you live with.*

- ✔ You could also get other payments for yourself and any other children you have.
- ✔ You can get this money even if you have never done taxes before or if you have not in the last few years.
- ✔ This money does not count for most benefits, like SNAP, WIC, TANF, MEDICAID, CHIP, SSI, Emergency Assistance shelter, and most types of public and subsidized housing.
- ✔ If you didn't get the 2020 stimulus payments for a baby born in 2020 (\$500 for the first payment and \$600 for the second), you can get these by filing a late or amended 2020 tax return.

**Get your money now!**  
Scan the QR Code or go to  
[www.getCTC.org/NEOH](http://www.getCTC.org/NEOH)



## After-Hours Tutoring Student Directions

1. Go to <https://www.clevelandmetroschools.org/Page/20348>  
Click on “Booking Link”

### Tutoring Programs in the CMSD



Click here to request time with a CMSD Tutor.

Grades K-5

Starts Monday, November 28th

Students can have a CMSD Teacher as a tutor using this [Booking Link](#).

2. Select your Grade Band and Subject for tutoring

### CMSD: Tutoring Program

#### SELECT A SERVICE

K-5: ELA <input checked="" type="radio"/>	K-5: Math <input type="radio"/>
30 minutes <input type="text"/>	30 minutes <input type="text"/>
K-5: Science <input type="radio"/>	K-5: Social Studies <input type="radio"/>
30 minutes <input type="text"/>	30 minutes <input type="text"/>
Grades 3-5: ELA <input type="radio"/>	Grades 3-5: Math <input type="radio"/>
30 minutes <input type="text"/>	30 minutes <input type="text"/>

3. Select the date and time for tutoring session.

November 28

#### DATE

November 2022

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29				

#### TIME

3:30 PM	4:00 PM	4:30 PM
5:00 PM	5:30 PM	6:00 PM
6:30 PM	7:00 PM	

All times are in (UTC-05:00) Eastern Time (US & Canada)

4. Add your child's name and email address to complete the registration. You **must** use your child's email address to request a tutor. For example, [firstname.lastname@cmsdk12.org](mailto:firstname.lastname@cmsdk12.org) The system will not accept personal emails. Contact your child's school for their email address.

**ADD YOUR DETAILS**

Name	Elizabeth Creel	Notes	Add any special requests
Email	elizabeth.creel@cmsdk12.org		
Address (optional)	Address (optional)		
Phone number	12167115768		

**PROVIDE ADDITIONAL INFORMATION**

What would you like your tutor to help you with?

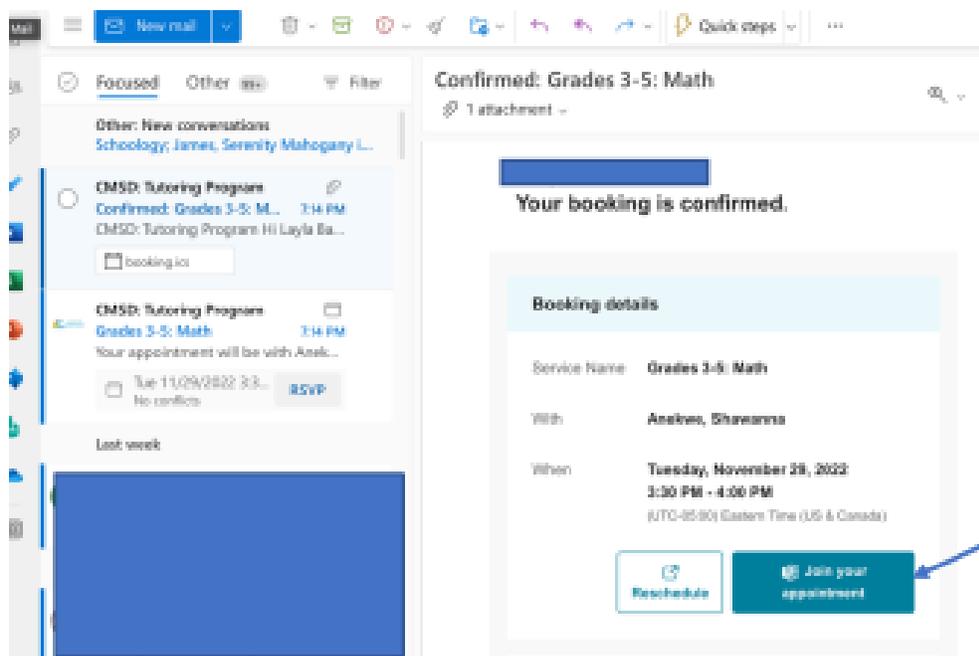
Add your answer here

**Book**

Complete this section to share additional information with the tutor.

Click "Book" to request a tutor.

5. Your child will receive a confirmation email with the link to the tutoring session.



Click here to join the tutoring session.

Questions? Call Cassandra Anderson at 216.309.3320

# Coach Sam's **SCHOLARS**

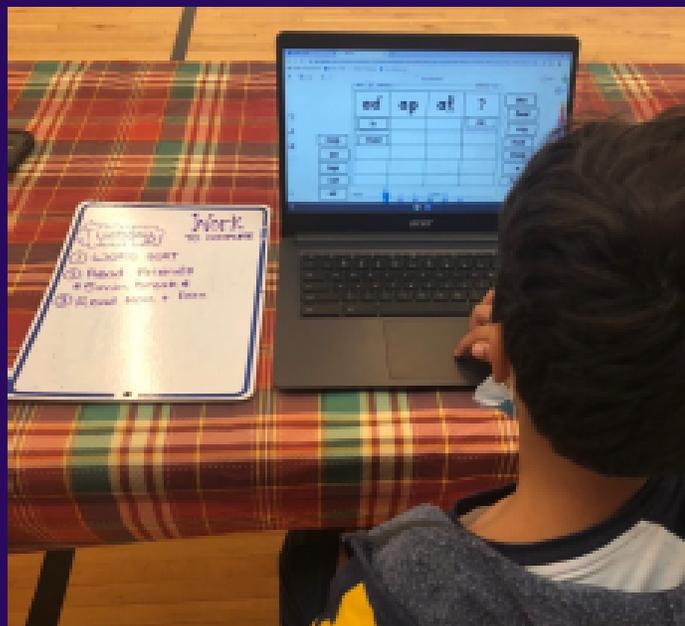
Parents/Guardians, you are not alone. Coach Sam's Scholars is offering

## **FREE VIRTUAL TUTORING**

Homework help for scholars in grades K-8.

Sign up for virtual sessions on our website:

**[CoachSams.org/coach-sams-virtual-playbook/](https://CoachSams.org/coach-sams-virtual-playbook/)**



For more information contact Katrina Spencer, Academic Director

216-835-4705 / 216-223-3020



# VIRTUAL TUTORING FOR GRADES K-12

If you need help in any  
subject, we can help you!

**We are available Monday - Friday**

**Partnership with the city of cleveland**



For questions and more information, contact  
Jessica Forbes Brown at 216-346-0121  
[jessica.brown@reachsucess.org](mailto:jessica.brown@reachsucess.org)



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# ONE DAY JOB PLACEMENT

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CALL TO SCHEDULE **YOUR CONSULTATION**

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**UNEMPLOYED FEWER THAN 100 DAYS?**

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**CONNECT WITH THE STEP FORWARD  
EMPLOYMENT SERVICES TEAM TO  
LEARN MORE ABOUT THIS WORKSHOP**

- ONE-ON-ONE RESUME ASSISTANCE
- INTERVIEW TOOLS & TECHNIQUES
- CUSTOMIZED EMPLOYMENT OPTIONS BASED ON YOUR SKILL SET
- TRANSPORTATION OFFERED TO & FROM INTERVIEWS
- NEWEST JOB OPPORTUNITIES THROUGHOUT GREATER CLEVELAND

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**CONTACT**

FRANK DESANTIS ▶ 216-651-5188 EXT.615 • [FDESANTIS@STEPFORWARDTODAY.ORG](mailto:FDESANTIS@STEPFORWARDTODAY.ORG)  
REBECCA CONWAY ▶ 216-651-5188 EXT.614 • [RCONWAY@STEPFORWARDTODAY.ORG](mailto:RCONWAY@STEPFORWARDTODAY.ORG)



# JOB READINESS WORKSHOPS

**IN-PERSON LEARNING MONDAY AND FRIDAY • 9AM - 3PM** **VIRTUAL TUESDAY THRU THURSDAY • 9AM - 12NOON**

The Step Forward Employment Services Team will equip Cuyahoga County residents with the skills needed to acquire employment in today's competitive workforce.

**WE OFFER HANDS-ON AND INSTRUCTOR-LED VIRTUAL AND CLASSROOM TRAINING ACTIVITIES TO INCLUDE**

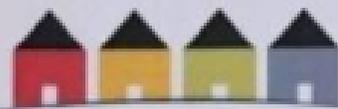
- WORKPLACE SOFT SKILLS
- INTERVIEWING SKILLS
- LEARNING THE BENEFITS OF NETWORKING THRU LINKEDIN
- COMPLETING A MARKETABLE RÉSUMÉ AND COVER LETTER
- CONNECTING TO ONE DRIVE AND MORE ...

**UPON COMPLETION, CUSTOMERS WILL BE BETTER PREPARED FOR THE COMPETITIVE JOB MARKET!**

PLEASE CONTACT ONE OF OUR NEIGHBORHOOD OPPORTUNITY CENTERS FOR REGISTRATION INFORMATION AND GET CONNECTED WITH THE EMPLOYMENT SERVICES TEAM TODAY!

**CENTRAL • 216-357-2621 ■ GLENVILLE • 216-268-1600 ■ SOUTHEAST • 216-858-1781**

[stepforwardtoday.org](http://stepforwardtoday.org)    [stepfwrtdtoday](https://www.instagram.com/stepfwrtdtoday)



# FRONT STEPS

HOUSING AND SERVICES

# HOUSING STABILITY SERVICES



## WHO WE ARE:

Front Steps Services is a non-profit organization passionate about affecting change in our community by ending the cycle of homelessness.

## OUR AIM:

To assist income-eligible tenants in Cuyahoga County municipalities who are experiencing financial hardships due to the coronavirus pandemic.

## HOW WE CAN HELP:

*The Housing Stability Support Services will:*

- Offer Housing Stability Case Management services
- Emergency Rental Assistance
- Provide linkage and referrals to community supports



## HOW TO CONTACT US:

Housing Stability Coordinators  
Tiffany Green or Tarika Kirk  
Front Steps Services

2554 W. 25th Street, Cleveland, Ohio 44113

216-781-2250

[www.frontstepsservices.org](http://www.frontstepsservices.org)



# case management

support services



**Are you having a baby?**  
Our Baby And Mommy Support (BAMS) Program will provide you and your baby the support & encouragement you need during your pregnancy.



**Do you need support meeting your goals?**  
Our Family Development Program will offer you one-on-one advice to help assist you with your needs.



**Need your Income Tax Returns Completed?**  
Our Tax Preparation Program can assist you with no out of pocket fees.

connections to additional resources • referrals to Head Start support & encouragement • educational workshops

these services are **free** to Cuyahoga County Residents.

to participate in any of the above programs, contact one of our neighborhood opportunity centers

**Central NOC**  
(216) 357-2621

**Glenville NOC**  
(216) 268-1600

**Southeast NOC**  
(216) 858-1781

**Middleburg NOC**  
(216) 353-5853  
NEW LOCATION



# Are you Facing Eviction, Foreclosure, or Homelessness?

If you're having trouble paying your rent, mortgage, or utility bills we can help.

\* If you are having trouble paying your rent, mortgage, or utility bills or even buying food is a struggle right now, we can help. You can receive free, confidential Housing Stability Counseling from one of our HUD-certified housing counselors.

Visit our website today to get started!

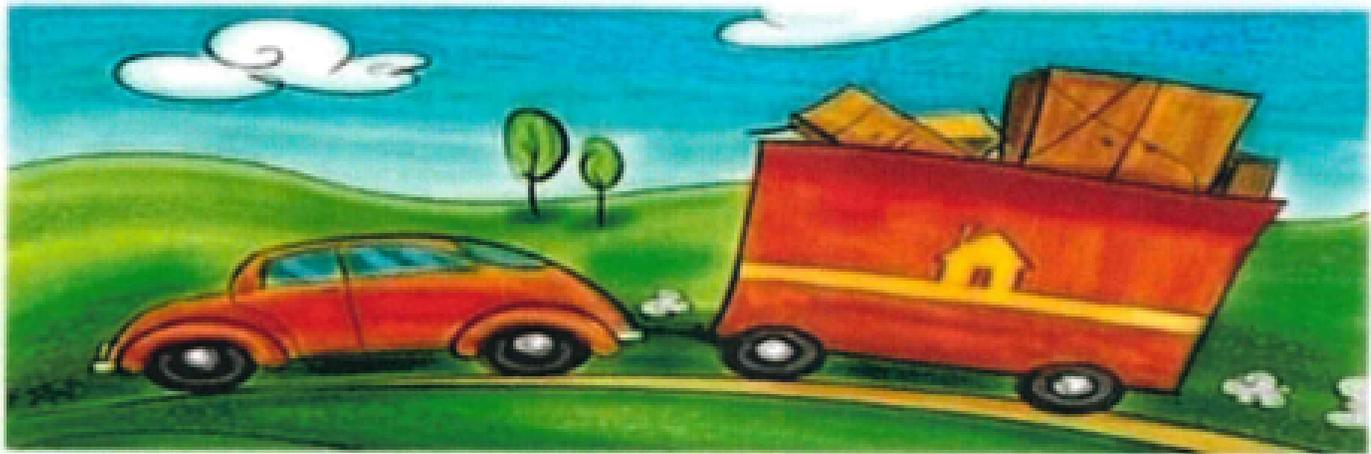
[www.HelpWithHousing.info](http://www.HelpWithHousing.info)



Or call (216)474-4HRC



1325 Ansel Road, Cleveland, OH 44106 ~ (216)474-4HRC ~ [helpwithhousing@famicos.org](mailto:helpwithhousing@famicos.org)



# U-HAUL IT

## *Project Save Free Furniture Program*

Project Save has been providing Free Furniture since 2008

Furniture is provided EVERY SATURDAY ONLY. The gate opens at 11:00.

Metro Mini Storage: 3815 Clark Avenue (38<sup>th</sup> & Clark) Cleveland 44109

*We do not deliver*

***TO GET FURNITURE:*** Arrive 30 to 45 minutes before the gate opens.

*Items change from week to week. To find out what is available:*

CALL ON FRIDAYS or SATURDAYS ONLY BETWEEN 9:00 AM — 9:30 AM

Carl Cook (216-376-0396)

**FURNITURE PROVIDED:** Chairs • Dressers • Household Items • Lamps  
Linen • End Tables • Coffee Tables • Many Other Items • **No appliances.**

### ***TO DONATE FURNITURE***

*Project Save relies on donations to go directly to those in need!*

⇒ To arrange for FURNITURE DROP-OFF at Metro Mini Storage, please call:  
Project Save (216-571-1595) or Carl Cook (216-376-0396)

⇒ To arrange for FURNITURE PICK-UP, please call:  
Miss Braun (440-248- 7360) of H30—Hands, Hearts & Homes Outreach in Solon.

Project Save Mission Statement

*To promote spiritual, emotional, and social growth within the disenfranchised sectors of our population.*



# Customer Assistance Resources

## CLEVELAND PUBLIC UTILITIES

The City of Cleveland Department of Public Utilities (DPU) is committed to providing our customers with reliable and affordable utility services. The three divisions of DPU – Cleveland Water, Water Pollution Control, and Cleveland Public Power – work hard to keep water and energy services affordable for all our customers. We know that's not always enough, though. That's why we offer customer assistance programs to help with the cost of bills and other utility-related expenses.

### WATER & SEWER ASSISTANCE PROGRAMS

Eligible customers can apply for one of the two following assistance programs that offer a discounted Cleveland Water and/or Water Pollution Control bill.

#### Homestead Discount Program

The Homestead Discount Program offers lower water and sewer rates for eligible Cleveland Water and Water Pollution Control customers. To qualify, customers must meet the following criteria:

- Be 65 years of age or older, or totally and permanently disabled;
- Own and live at the service address; and
- Meet income guidelines.

To enroll in the Homestead Discount Program, customers must complete and submit an application. Once enrolled, the program eligibility period is good for 3 years, after which a renewal application is required. Discounted rates apply to both Cleveland Water and Water Pollution Control rates.

For more information or to receive an application, call **216.664.3130** or visit [clevelandwater.com/discount-programs](http://clevelandwater.com/discount-programs)

#### Water Affordability Program

The Water Affordability Program, administered by CHN Housing Partners, offers a 40% discount on water bill charges to Cleveland Water customers who meet income guidelines.

Upon qualifying, a monthly discount is applied to water and sewer bills for one full year. Re-verification of income is required each year to maintain eligibility.

For more information or to apply, visit [chnhousingpartners.org/utilityassistance](http://chnhousingpartners.org/utilityassistance) or call **216.774.2349**.

#### Low-Income Household Water Assistance (LIHWAP)

LIHWAP is a temporary program available to help low-income families experiencing hardship with water and sewer bills, particularly those who have been disconnected or are facing disconnection.

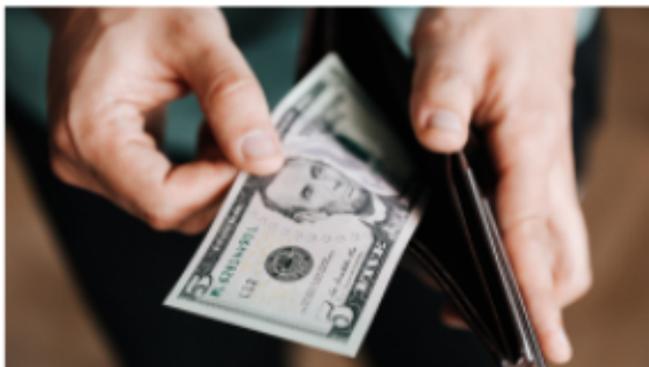
Customers with a household income at or below 175% of the federal poverty guidelines are eligible to receive a one-time benefit of up to \$750 for water bills and \$750 for sewer bills.

Customers can apply via CHN Housing Partners or Step Forward by calling **216.350.8008** to make an appointment or schedule an appointment online at [chn.itfrontdesk.com](http://chn.itfrontdesk.com) or [stepforward.itfrontdesk.com](http://stepforward.itfrontdesk.com)



## ENERGY ASSISTANCE PROGRAMS

The following energy assistance programs are available to qualifying CPP customers via CHN Housing Partners or Step Forward. For more information or to apply, call **216.350.8008** or visit [chnhousingpartners.org/utilityassistance/](http://chnhousingpartners.org/utilityassistance/) or [stepforwardtoday.org/energy-assistance-programs](http://stepforwardtoday.org/energy-assistance-programs).



### Home Energy Assistance Program (HEAP)

The HEAP Program provides a one-time benefit to income eligible households to help with home energy bills. It is applied as a direct credit to your CPP account. The amount of this benefit varies and is dependent upon federal funding levels, how many people live with you, and total household income. HEAP offers assistance twice a year as outlined below. Eligibility for one program does not guarantee benefits from both programs.

### Winter Crisis Assistance

The Winter Crisis Program runs from November 1st through March 31st each year. Eligible households in emergency situations may qualify to receive up to \$175 per heating season in payment assistance to households who are at or below 175% of the Federal Poverty Guidelines. This is a one-time benefit to help customers who have been disconnected or are facing disconnection maintain, restore, transfer, or initiate their energy utility services.

### Summer Crisis Assistance

The Summer Crisis Program helps eligible customers with payment of an electric bill or the purchase of a fan or air conditioning unit. Program benefits are available once per cooling season to households who are at or below 175% of the Federal Poverty Guidelines, have a household member age 60 or older, and/or a household member with a documented medical condition requiring air conditioning. The program duration is typically from July 1 through August 31.

## HOME REPAIR PROGRAMS

Cleveland Water, Water Pollution Control, and CPP offer home repair and weatherization services via CHN Housing Partners' Home Energy Efficiency Services Program.

Services are available to renters and homeowners to help with water conservation, plumbing repair, water heater repair or replacement, insulation, heating system repair or replacement, appliance replacement, and more. All improvements are provided based on income qualifications and a home energy inspection.

For more information or to apply, call **216.325.1149** or visit [chnhousingpartners.org/energyservices](http://chnhousingpartners.org/energyservices)

## IMPORTANT CONTACT INFORMATION



### CLEVELAND WATER

Customer Service: 216.664.3130  
Emergency Line: 216.664.3060  
[clevelandwater.com](http://clevelandwater.com)



### WATER POLLUTION CONTROL

Customer Service: 216.664.2513  
Report Illegal Dumping: 216.664.DUMP  
[clevelandwpc.com](http://clevelandwpc.com)



ClevelandPublicPower  
*Count on it*

### CLEVELAND PUBLIC POWER

Customer Service: 216.664.4600  
Report an Outage: 216.664.3156  
[cpp.org](http://cpp.org)

# Cleveland Water and Northeast Ohio Sewer District in Partnership with CHN Housing Partners: Water Champions



Want to reduce your utility bills?

Have a utility emergency or other hardship?

Have a question about your water quality?

**The Water Champions can help!**

**Tues & Thurs | 11am - 4pm**

The Cleveland Public Library - Fulton Branch  
3545 Fulton Rd, Cleveland OH

## WHAT TO BRING:

Proof of Income (18 yrs & older)  
Photo ID  
Social Security Card  
Electric, Gas, Sewer AND Water Bills  
Lease/Renter Agreement

The **Water Champions** can help:

- Find out what assistance programs you are eligible for
- Connect you with heat/energy bill assistance and with agents who can help you fill out assistance applications
- Listen to and address your concerns and problems with the current utility system and the utility assistance application process
- Reduce the cost of your water/sewer bills
- Figure out why your bills have changed or gone up, and help you conserve water and energy in the future
- Answer questions about water quality and the water treatment and delivery process

You can find the Water Champions at community events, in the media, on social media and through email newsletters. The Water Champions will be hosting weekly listening sessions for all community members to ask questions or give feedback.

**Contact Chris Moses at 216-260-9653 or  
cmoses@chnhousingpartners.org to learn more!**



# Prevention, Retention, and Contingency Program COVID-19 Emergency Assistance

Emergency Assistance is temporarily available for families affected by COVID-19, through the Prevention, Retention, and Contingency (PRC) program with Temporary Assistance for Needy Families (TANF) funding. While limited funding is available, individuals meeting eligibility requirements may receive funds to help meet essential needs in the form of a voucher.

**To be eligible for a COVID-19 PRC voucher, the following criteria must be met:**

- Must be a family assistance group that includes a minor child, or a pregnant individual, or a non-custodial parent of a minor child receiving Ohio Works First (OWF), Supplemental Nutrition Assistance Program (SNAP) and/or Medicaid.
- At least one member of the assistance group must be a U.S. citizen or a qualified alien.
- Must be a Cuyahoga County resident.
- Gross monthly income of the assistance group must be at or below 200% of the Federal Poverty Guidelines (FPG).
- Liquid assets greater than \$1000 must be used to meet the current need.

**Categories of assistance through the COVID-19 PRC include:**

- **Supplemental Food Assistance:** Maximum amount based on assistance group size (1 person=\$194, 2 people=\$355, etc.).
- **Essential Supplies:** Items such as cleaning products, daily care, infant care items, etc. Maximum amount for a family with minor children is \$200. Maximum amount for a pregnant woman or non-custodial parent is \$150.
- **Housing Assistance:** Maximum amount is \$750.

PRC applications can be downloaded at <https://cjfs.cuyahogacounty.us/en-US/PRC.aspx> or picked up at a Neighborhood Family Service Center. Applications and verifications can be submitted by any of the following methods:

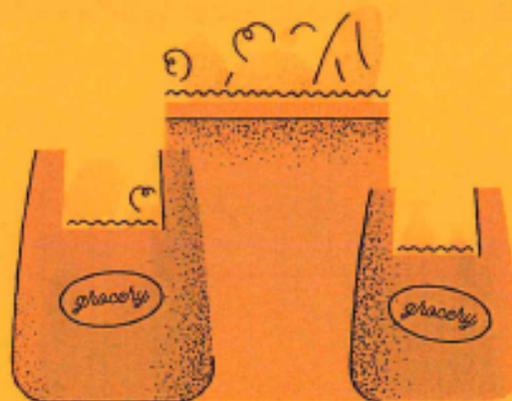
- **Email** - Submit as an attachment to [Cuy-PRC-Application@jfs.ohio.gov](mailto:Cuy-PRC-Application@jfs.ohio.gov).
- **Neighborhood Family Service Center Drop Box**
  - » Virgil E. Brown - 1641 Payne Ave.                      » Old Brooklyn - 4261 Fulton Parkway
  - » Quincy Place - 8111 Quincy Ave.                      » Southgate at Jane Edna Hunter - 3955 Euclid Ave.
  - » Westshore Opportunity Center Drop-Off Location - 9830 Lorain Avenue
- **Fax** - Submit to (216) 987-8655.
- **Phone** - Call (216) 987-7392 to leave a message. Calls are returned to complete an application.

Are you an Old Brooklyn resident in  
need of food assistance?

## Call the Community Navigators!

Navigators connect residents to food resources and call for  
monthly check ins to guide you through the process.

**This is a FREE program!**



If you are an Old Brooklyn resident who needs help  
putting food on the table, please reach out to

**216-459-1000 ext. 217**

or

**ChangeINC@oldbrooklyn.com**

to get connected with a Navigator or to learn more!

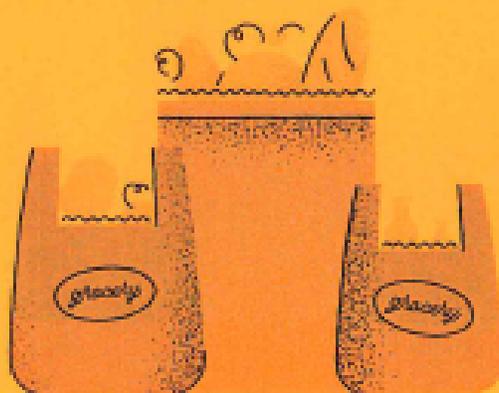


¿Es usted un residente de Old Brooklyn  
que necesita ayuda alimentaria?

## ¡Llame a los navegadores de la comunidad!

Los navegadores conectan a los residentes con los  
recursos alimentarios y te llaman cada mes para  
guiarte a través del proceso.

¡Este es un programa **GRATUITO!**



Si usted es un residente de Old Brooklyn que  
necesita ayuda alimentaria, comuníquese con

**216-459-1000 ext. 217**

o

**[ChangeINC@oldbrooklyn.com](mailto:ChangeINC@oldbrooklyn.com)**

para conectarse.





# What's the easiest option for you to apply?

Need to apply for food, medical, or cash assistance benefits?

## Online



Visit [www.benefits.ohio.gov](http://www.benefits.ohio.gov)

- Apply for food, medical, and cash assistance
- Upload documents

Note: An online account must be created.

## Phone



Call the Eligibility Contact Center at 1-844-640-OHIO (6446) Monday through Friday, 8 a.m. to 4 p.m.

- Apply for food, medical, and cash assistance

## Email



Email applications and documents to:

- JFS-Cuyahoga-MIPC@jfs.ohio.gov (for food, medical, and cash cases)

Include your name, case number or last 4-digits of SSN, date of birth, and current phone number. Send documents as attachments and not part of the email body.

## Fax



Applications for benefits and verifications can be faxed using one of the fax number options below. All fax numbers are routed to our mail imaging processing department.

- (216) 987-7700
- (216) 881-4416
- (216) 391-5122
- (216) 635-2924
- (216) 961-2630
- (216) 987-8487
- Long-Term Care (216) 987-7016
- PRC/Child Care (216) 987-8655

## Neighborhood Family Service Center



CJFS Neighborhood Family Service Center locations have a Safe and Secure Drop Box that will still be accessible to submit documents such as applications and verifications.

- Virgil E. Brown - 1641 Payne Ave.
- Old Brooklyn - 4261 Fulton Parkway
- Quincy Place - 8111 Quincy Ave.
- Westshore - 9830 Lorain Ave.
- Jane Edna Hunter - 3955 Euclid Ave.
- Mt. Pleasant - 13815 Kinsman Rd.



Dept. of Health and Human Services  
Cuyahoga Job and Family Services

**Ohio** | Benefits

# FREE INTERNET FOR CMSD FAMILIES!



RECEIVED IN THE  
MAIL 4-5 WEEKS  
AFTER THE FORM  
HAS BEEN  
COMPLETED

HOUSE MUST BE  
WIRED FOR  
INTERNET TO  
QUALIFY AND HAVE  
A STUDENT WHO  
ATTENDS CMSD  
SCHOOLS

**QUESTIONS? PLEASE CONTACT MRS. HANLON**

**216-538-0883**

**[KHANLON@SAYYESCLEVELAND.ORG](mailto:KHANLON@SAYYESCLEVELAND.ORG)**

**SPECTRUM FREE INTERNET  
REQUIRED INFORMATION**

**PLEASE COMPLETE & RETURN TO  
MRS. HANLON**

NAME OF PARENT/GUARDIAN: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

EMAIL: \_\_\_\_\_



# T PROJECT 10MILLION

WORKING TO CONNECT EVERY STUDENT

## FREE INTERNET ACCESS FOR ELIGIBLE K-12 STUDENTS

T-Mobile is committed to bridging the digital divide for students kindergarten through 12th grade across the country. This year, we're continuing our mission to offer 10 million students FREE internet access and mobile hotspots they need for FIVE successful school years.

### HERE'S HOW IT WORKS



**FREE** 100GB of high-speed data per year to qualified families for 5 years



**FREE** mobile hotspot device: a portable internet connection for mobile network access



**No fees**, no annual recertification needed



**NEW** student eligibility verification options in addition to National School Lunch Program (NSLP), including Supplemental Nutrition Assistance Program (SNAP) via P-EBT or EBT, Temporary Assistance for Needy Families (TANF), Community Eligibility Provision (CEP), Medicaid or Head Start

Additional proof of enrollment in other qualified government programs accepted also include (but are not limited to): Foster youth, migrant, homeless, or runaway youth, Food Distribution Program on Indian Reservations (FDPIR).



Know a student that could benefit from **FREE** internet?

Sign up today at [T-Mobile.com/Project10Million](https://T-Mobile.com/Project10Million) or visit a T-Mobile retail store to receive assistance enrolling online.

**T Mobile**

During congestion, Project 10Million customers may notice speeds lower than other customers due to data prioritization. Video typically streams at SD. Verify National School Lunch Program eligibility at sign-up. Limited time offer; subject to change. Available lines are limited. 1 offer per household. During congestion roaming not available. Annual data service ends at earlier of 100GB or 365 days; you may purchase add-on passes. Annual data service resets each year for 5 years total. Video streams at up to 2.5Mbps (SD). Optimizations may affect speed of video downloads; does not apply to video uploads. For best performance, leave any video streaming applications at their default automatic resolution setting. Coverage not available in some areas. Network Management: Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users, or roaming. See T-Mobile.com/OpenInternet for details. See Terms and Conditions (including arbitration provision) at www.T-Mobile.com for additional information. T-Mobile, the T logo, Magenta, and the magenta color are registered trademarks of Deutsche Telekom AG. © 2022 T-Mobile USA, Inc.

# Brighten your child's future with the Internet.

 **access**  
from AT&T

*Internet for just \$10 a month*



The digital world is full of possibilities. AT&T is making it easier to connect to friends, family, and the things that matter most. If at least one person in your household is a **SNAP\* participant**, you may qualify for 10Mbps home Internet service at our discounted \$10 rate.\*\*

Access from AT&T takes you online so you and your family can:

- **Do homework**
- **Research colleges and scholarships**
- **Stay up to date with school news and connect with teachers**
- **Connect with friends and family around the country and world**

And a whole lot more!

*Plus, there's NO commitment,  
NO deposit and NO installation fee.*

Get an in-home Wi-Fi gateway and access to the nationwide AT&T Wi-Fi Hot Spot network – INCLUDED at no extra cost.†

Other eligibility requirements apply.

Visit [att.com/access](http://att.com/access) for complete information and to apply.

Or call 1-855-220-5211



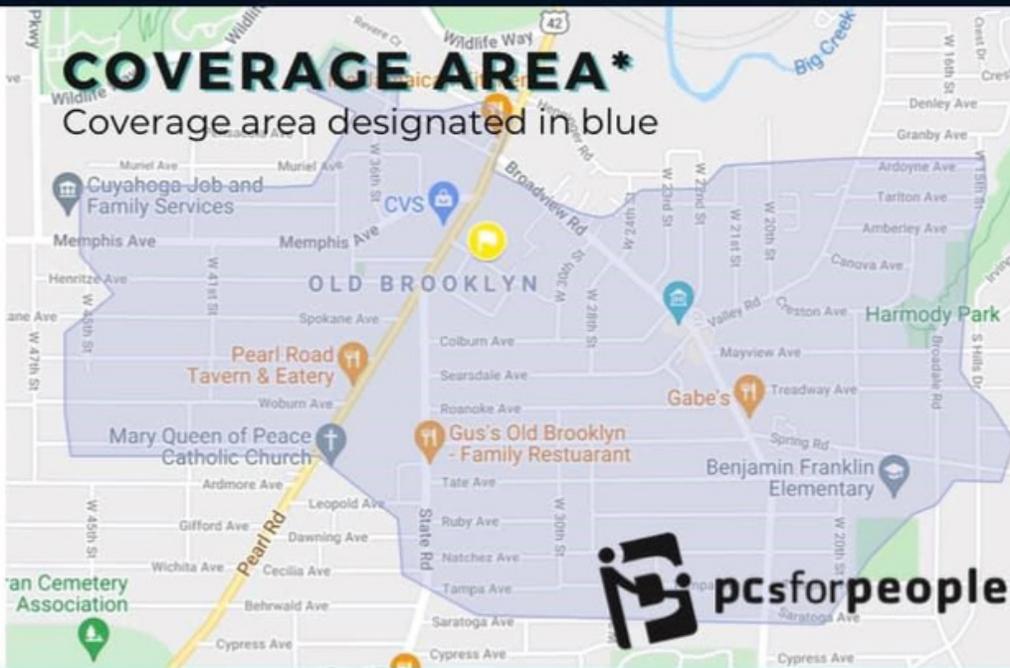
# NEED INTERNET IN OLD BROOKLYN?

Affordable prepaid monthly internet available now!

**\$15**  
per month

Upload speeds up to  
**10**  
mbps

Download speeds up to  
**50**  
mbps



**NO INSTALLATION NEEDED**  
**No Hidden Fees | No Contracts**

Sign up now with PCs for People for this exclusive internet offer for Old Brooklyn residents in the coverage area above\*.

- First fifty customers to sign up will receive a FREE MODEM (\$120 value).
- Month-by-month prepaid internet subscription is \$15/month with the option to auto-renew or prepay.
- Service can be renewed online, by phone, or in-person at our Cleveland office (3126 St Clair Ave NE, Cleveland OH 44114).

To sign up and confirm your coverage, please visit [www.pcsforpeople.org/wisp](http://www.pcsforpeople.org/wisp) or call **216-352-5594**.

Service provided by



**pcsforpeople**

with support from



**MetroHealth** | Institute for H.O.P.E.™

**Dollar Bank**  
Since 1855

\*Coverage area is approximate. Please call to confirm your address.

# FREE Legal Assistance

for Families in Say Yes Schools

## STEP 1: Spot The Problem



Housing



Health



Family



Work



Money



Lawsuits



Criminal

## STEP 2: Might a Lawyer Help?

If NO,  
refer to other services

If YES,  
go to Step 3

If NOT SURE,  
contact [dinola.phillips@lasclev.org](mailto:dinola.phillips@lasclev.org)  
or [valerie.bickerstaff@lasclev.org](mailto:valerie.bickerstaff@lasclev.org)

## STEP 3: Refer to Legal Services

Families can call  
216.861.5510

OR

Family Support Specialists can refer at  
<https://tinyurl.com/LegalHelpReferral>

OR

Begin the intake process online at  
[www.lasclev.org](http://www.lasclev.org)

## STEP 4: Prepare for Legal Services Intake

*Remind families to have:*

Information about members of their household

Information about income and assets

Information about the problem

Paperwork related to the problem

## STEP 5: Receive Help

Representation by a Lawyer OR Advice from a Lawyer





The  
**Legal Aid Society**  
of Cleveland  
*Since 1905*



# free

## LEGAL ADVICE

### 2023 Brief Advice and Referral Clinics Civil Matters Only (*Not Criminal*)

*Legal Aid provides services in the areas of consumer rights, disability, domestic violence, education, employment, family law, health, housing, foreclosure, immigration, public benefits, utilities, and tax.*

Volunteer Lawyers Program  
[vlp]

Some clinics are by appointment only. Please bring all important paperwork with you. **Masks are recommended.**  
Questions? Call 888.817.3777 or visit [laslev.org](http://laslev.org) for updated clinic listings.

**TUESDAY, JANUARY 10**  
**2:00 – 3:30 PM**  
Oberlin Community Services  
at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074  
*Call 440.774.6579 for an appointment.*

**TUESDAY, JANUARY 17**  
**2:00 – 3:30 PM**  
Catholic Charities Ashtabula  
4200 Park Avenue, 3rd Floor  
Ashtabula, OH 44004  
*Call 440.992.2121 for an appointment.*

**SATURDAY, JANUARY 21**  
**10:00 – 11:00 AM**  
Cleveland Public Library  
Carnegie West Branch  
1900 Fulton Road  
Cleveland, OH 44113

**SATURDAY, FEBRUARY 4**  
**10:00 – 11:00 AM**  
Cuyahoga County Public Library  
Warrensville Heights Branch  
4415 Northfield Road  
Warrensville Heights, Ohio 44128

**WEDNESDAY, FEBRUARY 8**  
**U.S. Veterans Only**  
VA Community Referral &  
Resource Center  
7000 Euclid Avenue  
Cleveland, OH 44103  
*Call 216.391.0264 for an appointment.*

**SATURDAY, FEBRUARY 11**  
**10:00 – 11:00 AM**  
Cleveland Public Library  
Glenville Branch  
11900 St. Clair Avenue  
Cleveland, OH 44108

**TUESDAY, FEBRUARY 14**  
**2:00 – 3:30 PM**  
Oberlin Community Services  
at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074  
*Call 440.774.6579 for an appointment.*

**TUESDAY, FEBRUARY 21**  
**2:00 – 3:30 PM**  
Catholic Charities Ashtabula  
4200 Park Avenue, 3rd Floor  
Ashtabula, OH 44004  
*Call 440.992.2121 for an appointment.*

**THURSDAY, MARCH 2**  
**4:30 – 5:30 PM**  
Lakeland Community College  
Holden University Center  
4242 OH-306  
Kirtland, OH 44094

**SATURDAY, MARCH 4**  
**9:30 – 11:00 AM**  
Chagrin Falls Park Community Center  
7060 Woodland Avenue  
Chagrin Falls, OH 44023

**WEDNESDAY, MARCH 8**  
**U.S. Veterans Only**  
VA Community Referral &  
Resource Center  
7000 Euclid Avenue  
Cleveland, OH 44103  
*Call 216.391.0264 for an appointment.*

**SATURDAY, MARCH 11**  
**10:00 – 11:00 AM**  
Cleveland Public Library  
Jefferson Branch  
850 Jefferson Avenue  
Cleveland, OH 44113

**TUESDAY, MARCH 14**  
**2:00 – 3:30 PM**  
Oberlin Community Services  
at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074  
*Call 440.774.6579 for an appointment.*

**TUESDAY, MARCH 21**  
**2:00 – 3:30 PM**  
Catholic Charities Ashtabula  
4200 Park Avenue, 3rd Floor  
Ashtabula, OH 44004  
*Call 440.992.2121 for an appointment.*

**TUESDAY, MARCH 28**  
**2:00 – 3:30 PM**  
El Centro  
2800 Pearl Avenue  
Lorain, OH 44055  
*Call 440.277.8235 for an appointment.*



For rental housing questions, call our Tenant Info Line at 216.861.5955 or 440.210.4533.  
For employment, benefits, & borrower rights questions, call our Economic Justice Info Line at 216.861.5899 or 440.210.4532.

Legal Aid also hosts special clinics for people who need help with a divorce, immigration, expungement or debt collection. Please call 888.817.3777 for details.

*\*Attorneys available for brief advice and referral only. Clinic attorneys do NOT represent you.  
If you need legal representation you may be referred to Legal Aid or another service provider.*



The  
**Legal Aid Society**  
of Cleveland  
*Since 1905*



# gratis

CONSULTA LEGAL

Volunteer Lawyers Program  
[vlp]

2023 Clínicas de Consulta  
Breves y Referimientos

**Únicamente asuntos civiles (NO CRIMINALES)**

*Legal Aid brinda servicios en las áreas de derechos del consumidor, discapacidad, violencia doméstica, educación, empleo, ley familiar, salud, inmigración, ejecución hipotecaria, beneficios públicos, utilidades e impuestos.*

Algunas clínicas son solo con cita previa. ¡Favor de traer documentos importantes! **Se recomiendan máscaras.**  
¿Preguntas? Llame al 888.817.3777 o visite [laslev.org](http://laslev.org) para la lista actualizada.

**MARTES 10 DE ENERO**

**2:00 – 3:30 PM**

Oberlin Community Services  
at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074

*Llame al 440.774.6579 para una cita.*

**MARTES 17 DE ENERO**

**2:00 – 3:30 PM**

Catholic Charities Ashtabula  
4200 Park Avenue, 3rd Floor  
Ashtabula, OH 44004

*Llame al 440.992.2121 para una cita.*

**SÁBADO 21 DE ENERO**

**10:00 – 11:00 AM**

Cleveland Public Library  
Carnegie West Branch  
1900 Fulton Road  
Cleveland, OH 44113

**SÁBADO 4 DE FEBRERO**

**10:00 – 11:00 AM**

Cuyahoga County Public Library  
Warrensville Heights Branch  
4415 Northfield Road  
Warrensville Heights, Ohio 44128

**MIÉRCOLES 8 DE FEBRERO**

**Solamente para los veteranos.**

VA Community Referral &  
Resource Center  
7000 Euclid Avenue  
Cleveland, OH 44103

*Llame al 216.391.0264 para una cita.*

**SÁBADO 11 DE FEBRERO**

**10:00 – 11:00 AM**

Cleveland Public Library  
Glenville Branch  
11900 St. Clair Avenue  
Cleveland, OH 44108

**MARTES 14 DE FEBRERO**

**2:00 – 3:30 PM**

Oberlin Community Services  
at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074

*Llame al 440.774.6579 para una cita.*

**MARTES 21 DE FEBRERO**

**2:00 – 3:30 PM**

Catholic Charities Ashtabula  
4200 Park Avenue, 3rd Floor  
Ashtabula, OH 44004

*Llame al 440.992.2121 para una cita.*

**JUEVES 2 DE MARZO**

**4:30 – 5:30 PM**

Lakeland Community College  
Holden University Center  
4242 OH-306  
Kirtland, OH 44094

**SÁBADO 4 DE MARZO**

**9:30 – 11:00 AM**

Chagrin Falls Park Community Center  
7060 Woodland Avenue  
Chagrin Falls, OH 44023

**MIÉRCOLES 8 DE MARZO**

**Solamente para los veteranos.**

VA Community Referral &  
Resource Center  
7000 Euclid Avenue  
Cleveland, OH 44103

*Llame al 216.391.0264 para una cita.*

**SÁBADO 11 DE MARZO**

**10:00 – 11:00 AM**

Cleveland Public Library  
Jefferson Branch  
850 Jefferson Avenue  
Cleveland, OH 44113

**MARTES 14 DE MARZO**

**2:00 – 3:30 PM**

Oberlin Community Services  
at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074

*Llame al 440.774.6579 para una cita.*

**MARTES 21 DE MARZO**

**2:00 – 3:30 PM**

Catholic Charities Ashtabula  
4200 Park Avenue, 3rd Floor  
Ashtabula, OH 44004

*Llame al 440.992.2121 para una cita.*

**MARTES 28 DE MARZO**

**2:00 – 3:30 PM**

El Centro  
2800 Pearl Avenue  
Lorain, OH 44055

*Llame al 440.277.8235 para una cita.*



Línea de información del inquilino (para preguntas sobre viviendas de alquiler): 216.861.5955 o 440.210.4533  
Para preguntas relacionadas con el empleo, los beneficios y los derechos del prestatario, llame al: 216.861.5899 o 440.210.4532

Legal Aid también organiza clínicas especiales para gente que necesita ayuda con un divorcio, inmigración, sellar un antecedente penal o cobro de deudas. Por favor, llame al 888.817.3777 para detalles.

*\*Los Abogados estarán disponibles para brindarle orientación legal y hacer referidos solamente.  
Estos abogados no lo van a representar en la corte. Si usted necesita representación legal puede ser referido Legal Aid u otra agencia.*