#### **Business Process/Tasks**

For each task you perform in Workday, there is a business process, which defines the required steps. To view your tasks, click the **Inbox** worklet.

### **Inbox and Notifications**

To view your Inbox:

**1.** Click the **Profile icon** > **Inbox**.

The Actions tab will contain your business process tasks, approvals, and to-dos. Actions can be filtered with the view pull-down menu.

The Archive tab displays the process status of any business process you have been involved in.

2. Click **Notifications** from the Profile icon. Here, you can view configurable alerts (birthdays, anniversaries, time off, etc.) and reporting notifications.

## Archive Tasks / Status

- **1.** Click your **Profile icon** > **Inbox**.
- 2. Select the **Archive** tab, which tracks all business processes you have initiated. The Actions tab will contain your business process tasks, approvals, and to-dos.



# **Add Inbox Delegations**

From the profile menu:

- 1. Click **Inbox** and the **Actions** tab.
- 2. Click the unlabeled pull-down list and **My Delegations**. Here you can view your current delegations or add new ones.
- 3. Click the Manage Delegations button.
- 4. Select Begin and End dates to let the system know how long the delegation will last.
- **5.** Select the person you want to delegate your inbox to. Typically this would be someone on your management team or one of your peer managers.
- 6. Select the business processes you want your delegate to do inbox tasks on your behalf or select **For all Business Processes**.
- 7. Click Submit.



# Manager

# **Getting Started:** Manager Inbox

#### **Reassign Tasks**

From the profile menu:

- **1.** Click Org Chart to view the Timekeepers and Time Approver's aligned to you.
- **2.** Navigate to the required Timekeeper or Time Approver's profile.
- **3.** Click Actions, select Business Process, and choose the Reassign Tasks option.

<u>Note:</u> The selected employee's name defaults into the Reassign Tasks for Worker field.

4. Click **Ok** to confirm this is the correct employee and go to the *Reassign Workers Tasks* screen.

| Reassign Tasks                                   |   |   |
|--|---|---|
| • Reassign Tasks for Worker                      |   |   |
| Reassign Tasks for Integration System            | ≣ |   |
| Reassign Unassigned Tasks                        |   |   |
| Reassign Tasks for System User                   |   |   |
| Reassign Tasks for Service Center Representative |   | ≔ |
| Reassign Non-Delegated Tasks                     |   |   |
| Business Process Type(s)                         |   |   |
| Business Process Step Initiated in Date Range    |   |   |
| Start Date MM / DD / YYYY IIII                   |   |   |
| End Date MM / DD / YYYY IIII                     |   |   |

- Select the required employee from the **Reassign To** field.
  <u>Note:</u> The manager can reassign the task to themselves or another employee.
- 6. Enter a reason for the reassignment in the **Reassignment Reason** field.
- 7. Click **Ok** to confirm the change in assignment.

 $\underline{\it Note:}$  Workday displays the message, "The task was completed successfully."

